

Job Title **DSHS Center Director, Center for Forensic Services**
Closing Date 07/24/18
Salary \$91,694.00 - \$116,732.00 Annually
Location Pierce County – Lakewood, Washington
Department Dept. of Social and Health Services

Interested in the interaction of mental health, the law and the complexity of pathways to offending? Here's a job with a wide scope to treat patients and tackle these issues thoroughly.

Bring your experience with psychiatric inpatient treatment to shape the strategic development of service, quality control, governance and liaison with stakeholders, regulators, Centers for Medicare/Medicaid Services (CMS), patients' local services and their families.

Report to the Chief Clinical Officer, directly reporting to the CEO of [Western State Hospital \(WSH\)](#) and a key participant of the hospital Executive Leadership Team. You will use independent judgment to ensure WSH meets the requirements of CMS and other state and federal agency guidelines governing the provision of psychiatric inpatient treatment.

Manage continuous performance improvement plans and all performance improvement activities for the Center for Forensic Services (CFS). Oversee and coordinate the implementation of best practice standards of the CFS. Collaborate with other divisions, departments and disciplines throughout the hospital, on issues with statewide clinical and service delivery impact relative to the specialized population served.

As part of the Washington State [Department of Social and Health Services](#), WSH provides quality psychiatric and medical services to over 850 adults with serious mental illness as one of nation's largest inpatient psychiatric state hospitals. Click [here](#) to see why others like you have chosen a career at WSH. More about how our staff make a difference transforming lives click [here](#).

Some of what you will do

- Oversee the development, implementation and monitoring of quality forensic services in conformity with the regulations of the State of Washington, CMS standards, Behavioral Health and Service Integration Administration and hospital policies and procedures.
- Assure that forensic specific facility goals, objectives, standards and policies and procedures are congruent with those standards and requirements of the accreditation, approving, governing, and reviewing bodies relative to the best possible patient care and quality assurance plan.
- Responsible for quality assurance activities and oversight of over and underutilization of clinical services and facilities; qualitative evaluation and monitoring of programs; medical audit systems; medical records deficiencies; risk management programs, safety program, liability claims and therapeutic programs, and other programs and committees.

- Coordinate and monitor all CFS plans of correction related to survey findings of CMS and federal state inspection.
- Oversee forensic admission process, patient transfers and discharges. Manage the forensic waitlist.
- Ensure clinical department-level staff are fully involved and knowledgeable of the objectives of the plan that relate to their areas of responsibility.
- Participate in the Risk Review Board; review Court letters related to patient commitment status. Set performance standards and assess achievement of performance goals; increases work unit.
- Evaluate employee performance and conduct. Effectively recommend hiring, promotion, removal and discipline of subordinates.
- Assess and work with employees to maximize strengths. Coach and mentor employees towards excellence.

What we are looking for

- Master's or Doctoral Degree in Social Science, Healthcare Administration, Public Health or a related Behavioral Health Science
- 5 years supervisory and management experience in healthcare leadership role
- Working knowledge of and active participation with CMS Conditions of Participation
- Working knowledge of evidence-based inpatient psychiatric services for forensic mental health
- Knowledge of principles of healthcare performance improvement
- Ability to view the hospital's role in the continuum of care and within the larger scope of health care reform
- Demonstrated leadership, management skills and abilities, good judgment, independent problem solving, decision-making, strategic planning, conflict resolution, time management, excellent oral and written skills, ability to lead others through teamwork

Interested

1. Submit an application
2. Letter of Interest
3. Resume
4. 3 professional references

Questions contact Surie.Hughes@dshs.wa.gov 360-972-6206